



Important Semester Information

Welcome! All of us at UMass Lowell would like to wish you a satisfying, challenging, and productive semester. Whether you are taking an online or on campus, graduate or undergraduate course, please go through the links below prior to beginning your course:

- [CLASS SCHEDULE](#)
- [ACCESS YOUR UMASS LOWELL EMAIL ACCOUNT](#)
- [ACCESS TO STUDENT INFORMATION SERVICE \(SIS\)](#)
- [GET YOUR TEXTBOOKS](#)
- [ONLINE STUDENT COURSE LOGIN](#)
- [ONLINE COURSE TECHNICAL REQUIREMENTS](#)
- [ACADEMIC POLICIES, REQUIREMENTS & EXPECTATIONS](#)
- [IMPORTANT INFORMATION FOR ONLINE STUDENTS, INCLUDING STUDENT COMPLAINT PROCESS](#)

Now is a great time for you to connect with your dedicated Academic Advisor and get a personal education plan. Email us at OCE_StudentSuccess@uml.edu to get linked with your Academic Advisor today!

Questions?

SiS Account or Email Questions:	Call the UMass Lowell Help Desk at 978-934-4357.
Registration Questions:	Contact the Academic Advising office at 978-934-2474 or by email at continuing_education@uml.edu
Online Course Technical Support Questions:	Email onlinelearning@uml.edu , or call our Technical Support at 978-934-2467 or 800-480-3190 during business hours Monday-Friday 8:30 am - 5:00 pm EST, or 800-480-3190 during non-business hours, Monday-Friday 5:00 pm - 8:30 am EST, Sundays & Holidays.

We look forward to working with you this semester on all your academic endeavors!

Best regards,
Graduate, Online & Professional Studies



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